

Terms & Conditions

We only reserve specific pitches or holiday homes if requested at a cost of £7 per unit booked. If you have particular requirements or require 2 or more pitches/units together we strongly recommend this option as otherwise no guarantee can be made that booked pitches/units will be together or in a requested area of the site. Special requests at the time of booking, or before arrival, must be confirmed in writing. Whilst we endeavour to meet requests they are not guaranteed and are not a condition of your booking with us.

It is your responsibility to check the details of your booking confirmation are correct and notify us immediately of any discrepancies. We cannot accept responsibility for any errors not corrected prior to arrival.

Only one discount or special offer can be applied per booking. Once you have made your booking any offers that subsequently become available such as last minute offers, cannot subsequently be applied to an existing booking.

Once a booking has been made the deposit cannot be refunded or transferred to another booking under any circumstances should you subsequently cancel your holiday.

The balance must be paid four weeks prior to the arrival date. A reminder will not be sent. PLEASE NOTE: If the balance has not been received or the Bookings Manager notified then the booking may be cancelled. Cheques can be made payable to Moness Vacationers Ltd.

During high season pitches may not be available until 1.30pm on the day of arrival and must be vacated by 11.00am on the day of departure. We reserve the right to delay check-in and pitch access.

Once your holiday has been paid in full any alterations will incur a £10.00 administration charge. Any alterations made on arrival will incur a £15.00 administration charge. Any returned cheque charges will be passed on to the customers balance.

Parties (2 or more) of young adults, either all male, all female, mixed parties or single persons are not accepted during the peak weeks and are at the Manager's discretion at all other times. PLEASE NOTE: Young adults booked as a family party who are subsequently left unsupervised by their parents, guardians or carers, who return home, will be asked to leave the park.

Refunds will not be given, in any circumstances, for any changes made to your booking once the balance has been paid in full.

The person in whose name the invoice is made out is deemed to be fully responsible for the booking, payment of deposit and balance, and for the members of the booked party whilst at Aberfeldy Caravan Park.

Pitches not claimed or checked in at reception within 24 hours of the booked period shown on your invoice will be re-let unless prior notice has been given.

The Owners/Management reserves the right to refuse any booking or entry to Aberfeldy Caravan Park. No complaint will be considered after the visitor has left the park. Any problems should be reported to reception immediately.

All party members must be accounted for on the booking. If not the whole party will be asked to leave the site.

All cancellations must be received in writing.

Electric is metred and charged as used, a £10 refundable electric key deposit is required and any electric not used will also be refunded to the lead name of the booking on departure

There is a 'no noise' policy after 11pm and guests are expected to respect their neighbours.

Terms & Conditions are issued to protect the health and safety of all parties and to ensure the facilities, amenities and environment of the Park is preserved for the enjoyment of guests. We reserve the right to amend or add conditions as required.